

**UNIVERSITY OF PENNSYLVANIA
THE WHARTON SCHOOL**

MGMT-721

CORPORATE DEVELOPMENT: MERGERS AND ACQUISITIONS

SYLLABUS – SPRING 2012

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Section 1: Tuesday/Thursday 9:00am-10:30am, Jon M. Huntsman Hall 260
Section 2: Tuesday/Thursday 10:30am-12:00pm, Jon M. Huntsman Hall 260
Office Hours: Tuesday/Thursday 4:30pm-6:00pm (or by appointment)

COURSE DESCRIPTION

As product and factor markets globalize, technology rapidly evolves, and competition intensifies, companies worldwide are fundamentally changing their structures and processes to keep pace and take advantage of new opportunities. We are witnessing the emergence of the disaggregated and distributed global firm that leverages internal and external capabilities around the world in real-time, blurring traditional organizational boundaries and leading to the creation of virtual enterprises. To catalyze this transformation and stay ahead in competency, cost, and time to market, companies are utilizing an array of powerful but often risky inorganic strategies, in the hopes that they can “plug and play” with local and global entities, and gain the needed resources to compete effectively.

This course explores the various modes of corporate development available to managers to drive firm growth and change, including alliances, outsourcing, corporate venturing, and particularly mergers and acquisitions. The objectives are three-fold: (1) to arm you with a set of tools to facilitate the selection of the appropriate growth strategy in a given situation; (2) to provide you with insights as to how to manage partnerships like alliances, outsourcing, and corporate venturing; and, (3) to develop a comprehensive framework for executing M&As, from initiation to implementation.

The emphasis is on strategic and operational aspects of these transactions, rather than financial considerations. While we will cover deals from a variety of industries, a number of them are from technology-based sectors. This is not only due to the prevalence of external growth strategies in these sectors, but also because the fast pace provides early assessments of outcomes and management lessons. As we will see, insights from these settings are generalizable to many other contexts.

The course has four modules. We begin by examining the different modes of corporate development, including the applicability and management approaches for each, particularly various types of partnerships. We then delve into acquisition screening and deal-making. Afterwards, we consider in detail post-merger integration. The course ends with the presentation of project work and a review of the course learnings.

Pedagogical Approach and Evaluation

This is designed to be an interactive, applied, case-based course with accompanying conceptual readings to help structure your thinking. Discussion questions for the case will be set prior to each session, to enable you to focus your attention. Readings are designed to provide a starting point for analyzing the case, but extension of the ideas is encouraged, as they will be applied in an integrative fashion in the discussions. Given the nature of the course, we will also apply the lessons from the cases to understand the challenges and implications of relevant recent and on-going deals. To facilitate this process, you should subscribe to the New York Times' free e-mail newsletter DealBook, to keep abreast of current deal activity (sign-up at www.nytimes.com). In addition, guest speakers with experience in investment banking, consulting, and industry will be invited to share their perspectives.

Since corporate development, and especially mergers and acquisitions, is a complex phenomenon which we can only discuss in parts, it is important that you evolve your own mental framework throughout the course, linking deal rationale and implementation. A main source of failure of deals in practice is that the objectives and execution are not consistent amidst such complicated transactions.

Evaluation in the course is based on class participation and a group project (described below), in the following proportion:

Class Participation	35%
Project Draft	20%
Project Presentation	10%
Project Paper	35%

Discussion questions and any other assignments for each class will be posted on webCafé in advance. Any presentations and handouts will be posted on the same site after the respective session. Since class participation is a crucial component of not only the evaluation but also the learning in the course, it is expected that you are well-prepared for each session. To give you a structured way of doing so, you are asked to post on webCafé a maximum one-page, bullet-point reflection on the discussion questions of the day by the beginning of the respective class. This exercise serves to help you get thinking about the main issues, so we can start the conversation at a level that allows us to get the most out of each discussion. In that spirit, the write-up is intended less for my reading, but more for you to collect your thoughts as well as track your thinking pre- and post-discussion and over the evolution of the course. At the beginning of each class, I will ask one person to open the discussion. In general, I will not hesitate to cold call on quiet individuals!

Note that unexcused absences and tardiness will adversely affect class participation marks. A maximum of three excused absences will be accepted. In addition, barring extenuating circumstances, ***attendance on the first day of class is required to be enrolled in the course.***

Guidelines for Project Work

The semester-long group project is intended to give you the opportunity to apply your learning from the course to a context that is most interesting and relevant to you. There is a great deal of latitude in selecting a topic, as long as it relates to corporate development strategies at a firm or industry level. You may study past, current, or even hypothetical deals that you consider advisable.

The topic should be well-researched, based on an extensive review of public information such as articles and reports, and specialized databases like SDC or COMPUSTAT (see webCafé for a link to a course-specific Lippincott Library homepage listing resources on deals). I strongly encourage you to attempt to gain access to the companies being studied to collect data and conduct interviews, since this can lead to a uniquely rich and insightful analysis. To the extent possible, I will support your efforts towards this end, by providing letters and other material.

Past projects have included:

- Exploring Google's Growth Strategy
- Corporate Development Analysis of British Petroleum Alternative Energy
- How Schwab Broadened its Client Base through Acquisitions and Alliances
- Making Sense of the Oracle M&A Spree
- The Emergence of a Consumer Products Giant: P&G's Acquisition of Gillette
- The News Corporation Acquisition of Dow Jones
- MGM Mirage Acquisition of Mandalay and Harrah's Acquisition of Caesars
- Lenovo's Acquisition of IBM PC Division
- Analysis of the Delta-Northwest Merger
- AOL-Time Warner Merger
- Microsoft's Attempted Acquisition of Yahoo
- Hypothetical Acquisition of Netflix by Blockbuster
- What Should Microsoft Do with Facebook?
- Sony Ericsson Joint Venture
- Consolidation in the Oil & Gas Industry: From Mega-Mergers Onwards
- Nanoelectronics: Corporate Development Options for Semiconductor Companies
- Business Process Outsourcing: A Study

A good project will:

- clearly and logically apply the course material to the phenomenon being investigated;
- present a thorough and rigorous quantitative and/or qualitative analysis of the phenomenon;
- draw implications and suggest recommendations for managerial practice;
- discuss which insights are generalizable and under what conditions.

The project is to be worked on in groups of *four*. A project topic and list of group members is due on the dedicated webCafé sign-up sheet on **January 27**. On **February 14 and 16**, I would like to meet with each group to discuss the project proposal. For this 15-minute meeting, which should be scheduled in advance on the respective webCafé sign-up sheet, please prepare a one page project outline with a description of your topic, the sources of data, analytical methods, and progress to date.

A draft of your project is due to me by file upload on webCafé on **March 16**, on which you will receive feedback. This draft is to be in presentation form, but with sufficient detail to enable it to be read as a coherent document (as is common in consulting and investment banking circles). The final presentation of your project will take place during one of the designated classes **between April 10 and April 17**. The final paper is due on **April 24**, to be uploaded on webCafé. The paper is to be a maximum of 20 double-spaced pages, excluding exhibits.

CLASS SCHEDULE

I. MODES OF CORPORATE DEVELOPMENT AND MANAGEMENT OF PARTNERSHIPS

01/12 Session 1: Course Overview

01/17 Session 2: Deciding Between Corporate Development Strategies

Case: Monsanto's March into Biotechnology (A) (*HBS*)

Readings: Organizing for Innovation: When is Virtual Virtuous? (*HBR*)
When to Ally and When to Acquire (*HBR*)

01/19 Session 3: Managing Strategic Alliances

Case: Lipitor: At the Heart of Warner-Lambert (*Michigan*)

Readings: How to Make Strategic Alliances Work (*SMR*)
The Relational View: Cooperative Strategy... (*AMR*)

01/24 Session 4: Managing Alliance Networks

Case: Star Alliance, 2000 (*Brandeis*)

Smarter Ways to Do Business with the Competition (*European Business Forum*)

Star Alliance Seeks Integration (*Korea Times*)

Star Alliance Cuts Costs to Stay Ahead (*The Nation*)

Readings: Constellation Strategy: Managing Alliance Groups (*Ivey Business Journal*)
Strategy as Ecology (*HBR*)

01/26 Session 5: Engaging in Corporate Venturing

Case: Intel Capital: The Berkeley Networks Investment (*HBS*)

Reading: Making Sense of Corporate Venture Capital (*HBR*)

01/27 *Project Topic and List of Group Members Due by E-mail*

01/31 Session 6: Growing through Acquisitions

Case: Cisco's Acquisition Strategy (1993 to 2000): Value Growth... (*Wharton*)

Readings: Capturing the Real Value in High-Tech Acquisitions (*HBR*)
The Influence of Organizational Acquisition Experience... (*ASQ*)

02/02 Session 7: Third Party Partnerships

Speaker: Suttamally Balasubramanian, Wipro Technologies

Case: R&D Services at Wipro Technologies: Outsourcing Innovation? (*Wharton*)

02/07 Session 8: Transformation through Acquisitions

Case: American Can Company, 1984 (*HBS*)

Reading: To Diversify or Not To Diversify (*HBR*)

02/09 Session 9: Divestitures

Speaker: Mark Walsh, Deloitte Consulting

02/14 *Project Discussion Meetings: Schedule Appointment and Bring Outline* (No Class)

02/16 *Project Discussion Meetings: Schedule Appointment and Bring Outline* (No Class)

II. ACQUISITION SCREENING AND DEAL-MAKING

02/21 Session 10: Assessing Needs

Case: PepsiCo's Restaurants (*HBS*)
Background: PepsiCo: A View from the Corporate Office (HBS)

02/23 Session 12: M&A Issues

Speaker: Xavier Szejnberg, Dell

02/28 Session 11: Performing Due Diligence

Case: Fleet/Norstar Financial Group: Banking on BNE (*HBS*)
Reading: When to Walk Away from a Deal (*HBR*)

03/01 Session 13: Conducting Valuation and Negotiation

Case: Cerent Corporation (*Stanford*)
Readings: Are You Paying Too Much for That Acquisition? (*HBR*)
Valuation Techniques (*Stanford*)
Stock or Cash? The Trade-Offs for Buyers and Sellers in M&As (*HBR*)
The Fine Art of Friendly Acquisition (*HBR*)

03/06 *Spring Break (No Class)*

03/08 *Spring Break (No Class)*

03/13 Session 14: Bidding for Targets

Cases: The Auction That Wouldn't End (*Deal Focus*)
\$41 Billion Offer by Cingular Wins AT&T Wireless (*NYT*)
How the Cingular Deal Helps Verizon (*BusinessWeek*)
Haier Retreats (*The Deal*)
Whirlpool Warding Off Rivals (*The Deal*)
Chevron Completes Unocal Deal (*San Francisco Chronicle*)
Reading: Managerial Overcommitment in Corporate Acquisition Processes (*Org. Sci.*)

03/15 Session 15: Discussion of Current Deals

Cases: To Be Announced in Prior Session

03/16 **Project Draft Due on webCafé**

III. POST-MERGER INTEGRATION

03/20 Session 16: Tackling the Integration Process: Understanding Challenges and Execution

Readings: Acquisition Integration: Creating the Atmosphere for Value Creation (*Book Ch.*)
Post-Merger Integration (*JBS*)
Buying Innovation: Managing Technology-Based Acquisitions (*Wharton*)
Not All M&As Are Alike – and That Matters (*HBR*)

03/22 Session 17: Embarking on Integration Planning

Cases: HP and Compaq Combined: In Search of Scale and Scope (*Stanford*)
DaimlerChrysler Merger: The Quest to Create “One Company” (*Babson*)
Reading: Making M&As Work: Strategic and Psychological Preparation (*AME*)

03/27 Session 18: Managing Human Resources and Assimilating Cultures

Case: Forming a Financial Services Goliath: The MS-DWD Merger (*Wharton*)
Readings: Managing Human Resources to Capture Capabilities... (*Book Ch.*)
Revisiting the Merger Syndrome: Dealing with Stress (*M&A*)
Integrating Different Cultures and Managing Conflicts (*Book Ch.*)

03/29 Session 19: Determining Integration Strategies

Cases: Vermeer Technologies (D), (E), (F) (*HBS*)
Post-Merger Integration: How IBM and Lotus Work Together (*S&B*)
Readings: Same as Session 16

04/03 Session 20: Global M&A by Emerging-Market Multinationals

Cases: China’s Track Record in M&A (*McKinsey Quarterly*)
Lenovo Evolves with Its IBM PC Unit in Tow (*NYT*)
Big Deal? (*Business Standard Strategist*)
Merger, Indian Style: Buy a Brand, Leave It Alone (*WSJ*)
Global Integration the Cemex Way (*The Deal*)
No Small Beer Empire (*Financial Mail*)
Reading: What Have We Learned About Emerging-Market MNEs? (*Book Ch.*)

04/05 Session 21: A Live Window into Acquisition Integration

Speaker: Rob Larson, ING Direct

IV. PROJECTS AND REVIEW

04/10 Session 22: Project Presentations (1/3)

04/12 Session 23: Project Presentations (2/3)

04/17 Session 24: Project Presentations (3/3)

04/19 Session 25: Synthesis of Course Learnings

04/24 *Final Paper Due* (No Class)